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| Anil | |  |  | | --- | --- | | 2116 Chipley Dr, Cary NC 27519 |  | | +1 6692482551 |  | | anilmittalji@gmail.com |  | | https:/www.linkedin.com/in/anil-mittal-80746a149 MCID: 5817489 |  | |

A technocrat with 16+ years of experience working as Azure Architect/ Administration and Remote Server technical Support. Comprehensive understanding of Wintel Server OS concepts, IT communication and maintenance in multi-platform environments. Involved with configurations for Single Sign On (Ping Identity, Azure AFDS and OKTA) and troubleshooting for Windows Servers, Active Directory related issues. Have done successful Separation of two companies along with building a new domain altogether for the client. Handled projects to migrate on premise servers to Azure Cloud Platform. Deploying RDS solutions for clients with load balancer

# Skills

|  |  |
| --- | --- |
| * Azure Administrator * Azure AD * Azure SSO * Ping Federate SSO | * Windows Server Administration * Active Directory Administration * VMWare Administration * Okta SSO |

# Experience

### Sep 2022 – Present

## Information Tech Specialist / Gilead Sciences, USA

* Collaborating with stakeholders to understand their business needs and requirements.
* Developing technical architectures and solutions that align with business goals and requirements.
* Leading the implementation of cloud-based solutions using Azure services such as virtual machines, storage, networking, and security.
* Performing on-prem servers’ migration to Azure Cloud Agent Based and Agentless
* Configuring Identity Provider (Okta) / Azure Enterprise App
* Ensuring that solutions are scalable, resilient, and highly available to meet customer needs.
* Identifying and mitigating potential technical issues and risks in solutions
* Administering Global Active Directory servers for an organization of 30,000 employees
* Promotions, Demotions and upgrade of Domain Controllers and Domains
* Utilizing Powershell scripts to automate certain tasks and performing Health Checks.
* Certificate Authority Installation, Configuration, and Administration
* DFSR replications troubleshooting and File Share maintenance.
* Print Services and Server configurations
* Assisting App teams with LDAP, DNS and DHCP (with HA) configurations
* Working with Cluster configurations for SQL servers both on-prem and Azure cloud using LB.
* Group Policies deployment and management.
* Deploying and maintaining RDS server infrastructure for published apps.

Aug 2014 – Sep 2022

## Infra Ops Specialist / Cognizant Tech Solutions, Pune

Working as Azure Admin, Active Directory Admin, Single Sign On Admin, Windows Server Administrator.

* Migrated the on-premises workloads to Azure cloud based on the requirement.
* Strong design and live migration experience from on-premises to Azure IaaS & PaaS
* Implementation experience on AD B2C Custom UI and Custom Attributes, Role based access (RBAC) and AD Groups.
* To ensure the availability, performance, scalability and security of production systems.
* Build of new environments for development and test in Azure.
* Successfully migrated 5k user mailboxes to office365 from Exchange 2013 to create a hybrid deployment. Used Azure AD Connect for directory synchronization.
* Developed PowerShell Scripts to automate processes and tasks.
* Maintained system documentation logs and assisting in troubleshooting and diagnosis of system problems.
* Responsible for Incident Management i.e. troubleshooting and leading critical or urgent issues on email and mobility infrastructure and driving them to resolution as per the agreed SLAs with customer.
* Available 24/7 to perform on call/stand-by duty and to perform scheduled changes.
* Providing Root Cause Analysis and defining Action items accordingly.
* Attended Daily Service Review (DSR), Change management meeting etc. conducted trainings on outlook and mail environment to Local IT.
* Coordinated with AD team, backup team, network team to resolve problems.
* Maintain Windows 2000 Servers, Active Directory servers, DNS, and DHCP Maintenance
* Installation and troubleshooting of Windows Servers 2008, 2012, 2016 and 2019.
* Maintaining backups and providing solutions for OS problems.
* Installing & configuring the network printers.
* Administrating User, Group and OU accounts.
* Backing up & restore data through Veeam and Azure Backup.

### Jun 2012 – Aug 2014

## System Support Analyst / CompuCom, Pune

* Perform physical server migration to virtual platform (VMware) to retire legacy hardware and extend capacity to add hardware resources on need basis
* Perform MS OS build on physical and virtual servers and complete new build process (including IQ, CMDB addition, QA review)
* Performs Microsoft Windows 2000/2003/2008 server administration
* Troubleshoot Active directory, DNS, DHCP and AD replications issues
* Performs implementation of new servers, administration, maintenance and support to physical/virtual servers
* Perform Physical to Virtual (P2V) and Virtual to Virtual (V2V) server migration activity
* Prepare scripts to automate tasks, jobs, reports etc…
* Troubleshoot connectivity and performance issues in a virtualized environment
* Decommissioning of old servers

### Nov 2010 – May 2012

## Associate Consultant / Atos Origin, Pune

* Maintaining 800+ Windows Servers (Physical and Virtual) for Netherlands region.
* Manual and Automated Patching of Servers
* Health Monitoring.
* Backup Job Monitoring using Commvault.
* Installation of Applications.
* Troubleshooting Blue Screens and Memory Dumps analysis.
* Problem Management.
* Providing RCA’s for Sev1 and Sev2 encountered.
* OS deployment on New Systems both Physical and Virtual.
* Remote Management of Servers via HP ILO and Dell DRAC
* Commissioning and Decommissioning of Servers.

### May 2009 – Oct 2010

## Lead Infra Engineer / Mphasis, an HP Co., Pune

* Maintaining 2500+ Windows Servers (Physical and Virtual) for Pan Europe region.
* Manual and Automated Patching of Servers
* Health Monitoring.
* Backup Job Monitoring using Commvault.
* Installation of Applications.
* Troubleshooting Blue Screens and Memory Dumps analysis.
* Problem Management.
* Providing RCA’s for Sev1 and Sev2 encountered.
* OS deployment on New Systems both Physical and Virtual.
* Remote Management of Servers via HP ILO and Dell DRAC
* Commissioning and Decommissioning of Servers.

### Sep 2007 – may 2009

## Sr. Support Engineer (Microsoft) / Convergys, Pune

* Primary responsibility included resolving Technical issues related to Microsoft OS in a Domain environment followed by in depth research and analysis.
* Support for Global Active Directory domain environments of Microsoft’s Enterprise level customers; this includes Microsoft’s Gold Certified Partners.
* Configuring Domains, Group Policies and Terminal Servers for Microsoft Enterprise Clients.
* Managed Active Directory Disaster recovery using additional DC’s and system state backups.
* Event Log Monitoring to detect the exact cause resulting in the issue.

# Education

### Apr 2001

## B.Com / Nagpur University, Nagpur

### Apr 1997

## HSSC / G S College, Nagpur

# Activities

Love to go on Tracking, Playing videogames in some free time. Visiting historical places and monuments.

# Certifications Earned

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| --- | --- | --- | --- |
| **No** | **Name of Institution** | **Certificate** | **Year of Completion** |
| 1 | Azure Architect Technologies (AZ-303) | Certificate | 2021 |
| 2 | Azure Architect Technologies (AZ-300) | Certificate | 2019 |
| 3 | MCP- Azure Admin | Certificate | 2019 |
| 4 | MCSA – 2012 | Certificate | 2017 |
| 5 | EXIN (ITIL Foundation) | Certificate | 2011 |
| 6 | MSCITP - 2008 | Certificate | 2011 |
| 5 | MCP – 2003 | Certificate | 2007 |